



Global Affairs
Canada

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Canada


GRANTS AND CONTRIBUTIONS TRANSFORMATION

OCIC 35th Anniversary AGM, Symposium &
Celebration

September 2023



INTRODUCTION



Grants and Contributions (Gs&Cs) Transformation is a five-year initiative developing a streamlined, whole-of-department approach to Gs&Cs program management



Aims to make Gs&Cs programming more effective, efficient and built on trust

By revamping Gs&Cs management from start to finish, GAC will:

- **Alleviate administrative burden**
- **Enhance partner and employee experience**
- **Increase program impact**
- **Deliver on Government commitments**
- **Respond to various audit recommendations**

DRIVERS OF CHANGE



Opportunity to be a Gs&Cs Leader

- \$6B per year
- 2,000+ projects



Poor Partner Experience

- 800+ partners
- Complex and costly
- One-sided



Poor Staff Experience

- 1,200+ staff
- Burdensome administration
- Poor user experience
- Insufficient training



Aging Technology

- Multiple, disconnected systems
- Risks to operational integrity



Business Needs Not Met

- Not meeting reporting requirements
- Inefficient, manual processes
- Inflexible



Government of Canada Priorities

- Adopt modern, digital tools
- Simplify processes
- Data-driven decision making

IMPLEO: CORE COMPONENTS

We are transforming our processes, people and tools. Features of this new system fall into one of six interconnected focus areas:

Strategic Operations



Data Centralization



Risk Management



Financial Management



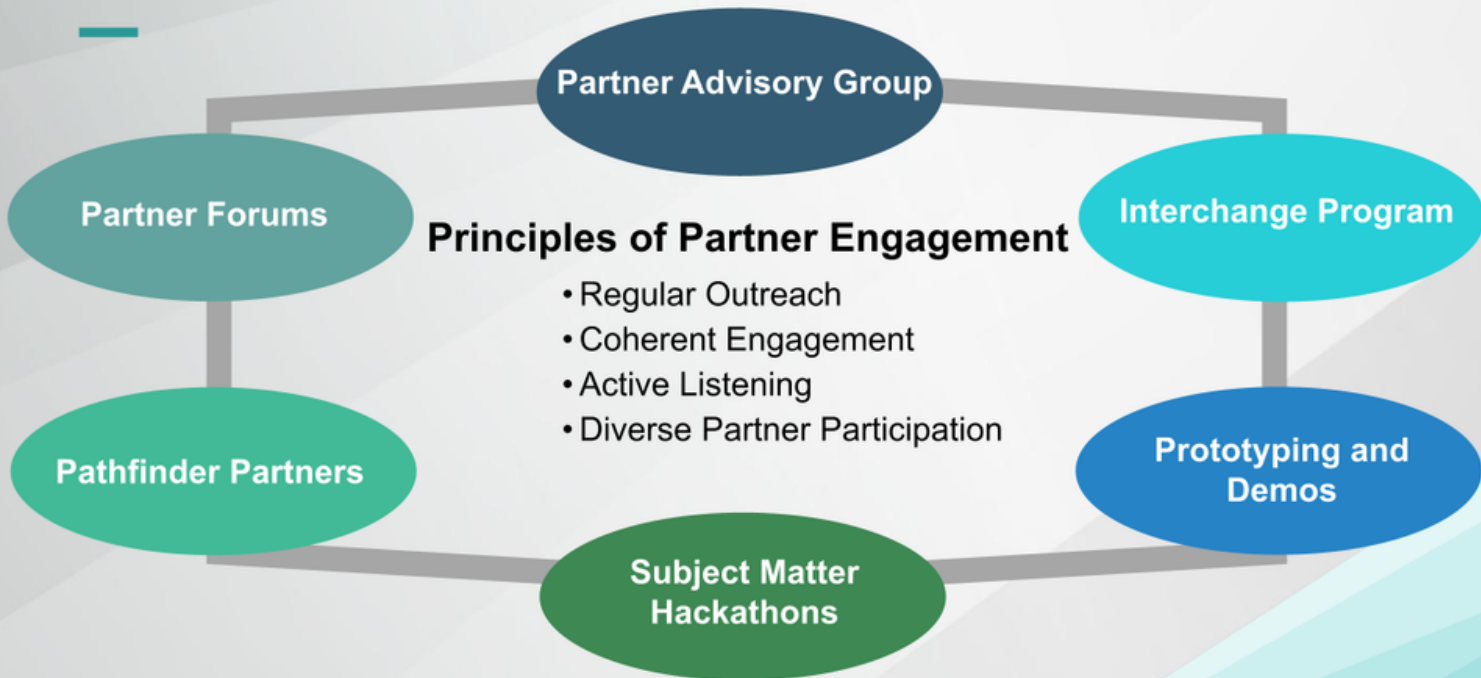
Results Based Management



Partners Portal



CO-DESIGNING WITH PARTNERS



PARTNERSHIP PRINCIPLES

- Share a common vision
- Tailor processes based on partners
- Build trust
- Value partner diversity
- Ensure transparent and timely communication
- Use a “smart failure” approach to learn from mistakes together



LOOKING FORWARD



Move from risk averse to risk aware

- Learn from the Risk Appetite Hackathon in June 2023

Test new tools and process through Fail Smart Lab

- Budget templates
- Partner framework agreements
- Reporting tools

This will come together in our Project Management System (IMPLEO)

- New project data structure
- Project management prototype
- Improved risk management

Continue External Engagement